

# SPEN Preparing for Net Zero Conference Wednesday 9th June 2021



#### Agenda

Preparing for Low Carbon Technologies: Electric Vehicles and Heat

Thank you for taking the time to attend today.

We value your opinions, and we are keen to generate an open session with opportunities to hear your feedback. 13:30 - Welcome, Housekeeping and Safety Contact

13:35 – SPEN Website / Application Improvements

14:00 - Project CHARGE

15:00 – Heat Up Project

15:10 – ADMD Calculator

15:20 – SPEN ICE Commitments in 2021/2022

15:45 - Feedback and Q&A Session

16:00 - Close

# SPEN Preparing for Net Zero Conference Wednesday 9th June 2021



#### Housekeeping

Preparing for Low Carbon Technologies: Electric Vehicles and Heat

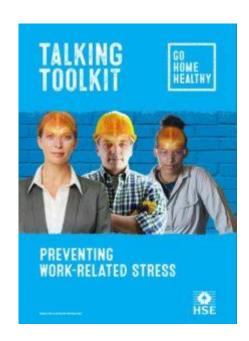
Thank you for taking the time to attend today.

We value your opinions, and we are keen to generate an open session with opportunities to hear your feedback.

- This session is being recorded
  - please let Louise know if you are not comfortable with this and we will take your comments in the Chat section
- Please try and keep background noise to a minimum by using the mute button when you are not speaking
- We are keen for this to be an interactive session as your feedback is important
  - please raise your hand electronically or use the chat function if you would like to ask questions to the speakers

# **Safety Contact**

- According to the HSE, stress, depression and anxiety are the second biggest cause of work-related ill health in the construction industry.
- It is highlighted that the earlier this problem is tackled, the less impact it will have on workers and business.
- The HSE have launched a preventing work-related stress in construction toolkit aimed at small businesses with a regular workforce (employed and contracted) who want to start looking at this issue. It also aims to help site managers wanting to identify project-specific issues.
- This demonstrates how far the construction industry has come in terms of physical safety protection but still needs to support mental health.



## **SPEN Website / Application Improvements**

- Michael Alexander
- ► SPEN Business Change Project Manager

## Changes to the application webforms

#### Why the need?

LCT equipment size and location information will enable SPEN to make informed decisions on where reinforcement of the network is required. The webforms will be changed to collect this information.

#### What's changing?

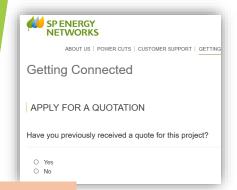
- Modernised look and feel mobile friendly
- User experience improved with intuitive flow
- Follows common websites structure
- Simple to answer questions less jargon
- Progress meter
- Add load calculator

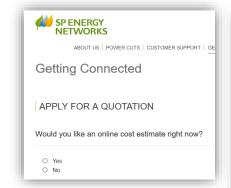
#### Which forms?

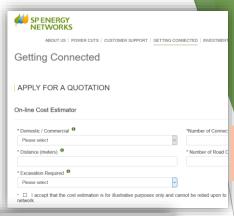
- New Supply information gathered and used on "energisation"
- Alteration to point of supply information gathered and transferred to system
- Additional Load information of existing devices gathered and transferred to system

#### **Next Steps**

User advisory group to review and feedback full changes

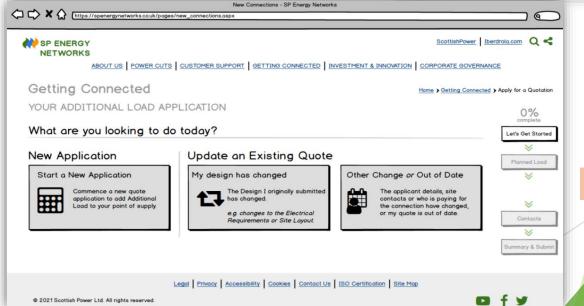






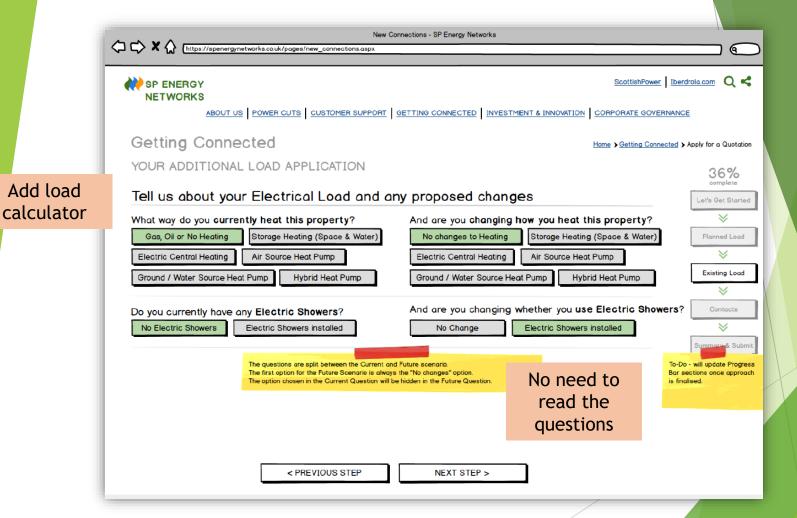
Drop downs removed

Yes/No removed



Mobile friendly buttons

Progress bar



# **Project CHARGE**

- ▶ Geoff Murphy
- ► CHARGE Project Manager

## **Project CHARGE**



Project Value £8.5m

Duration January 2019 – December 2022

Location SP Manweb

Through DNO led innovation, accelerate the deployment of public EV charging infrastructure



# **Public Charging Infrastructure**

Chargepoints that can be used in the absence of privately owned domestic chargepoint:

# On-Street Chargepoints



Typically  $3 \rightarrow 22kW_{ac}$ 

# Workplace Chargepoints



Typically  $7 \rightarrow 22kW_{ac}$ 

# Destination Chargepoints



Typically  $7kW_{ac} \rightarrow 50kW_{dc}$ 

# **En-Route Chargepoints**



Typically  $50 \rightarrow 350 \text{kW}_{dc}$ 

# Increasing relevance of CHARGE

2030

All new car & van sales must be BEV or Hybrids\*

40%

~% UK customers without off road parking

400,000

Estimate of public chargepoints required by 2030

35,000

Approximate number public chargepoints at present

# Key questions CHARGE will answer



Where is there growing demand for public chargepoints?

What is the most appropriate charger type and volume for each location?

What is the likely utilisation of the chargepoints?

Where can chargepoints connect without the need for reinforcement?

What connection options are there when network capacity is limited?

What are the costs to connect at every location?

# **Project Structure**

**Method 1 Transport Model** 

## Method 2 – Smart Charging Connections

Method 3 - ConnectMore



- Build of a full Transport Model for SPM
- Simulates the uptake and movement of EVs (2020-2050)
- Highlights the likely charging demand at destinations and along all routes
- Provides analytical data to inform investment decisions

#### smarter grid solutions

- Generate understanding of the flexibility available from public chargepoints
- Development and trial of flexible connections bespoke to public chargepoints
- Assessment of performance of Smart
   Charging Connections (SCCs)
- Financial assessment of SCCs vs reinforcement
- Integration of SCCs as an option in ConnectMore



- Development and delivery of the online tool 'ConnectMore'
- Provision of Interactive Maps that hosts the Transport Model data alongside high granularity network capacity maps
- Enables customers to identify optimal locations to invest
- Provision of a Connection Cost Estimation tool for customers
- Taking time to generate connection cost estimates from weeks to minutes

# Laurence Chittock

Transport Modelling Lead, PTV Group

#### What is a Transport Model?



Digital representation of travel patterns across a region

#### **Transport Model in Charge**

#### 1. Represents EV uptake

 In which neighbourhoods is EV uptake likely to be higher?

#### 2. Helps understand energy requirements

 How much electricity required based on trip patterns and likely availability of charging?

#### 3. Quantifies charging rollout requirement

- What is the reliance on public infrastructure likely to be and where is it most needed?
- What types of infrastructure will be best suited to certain locations?

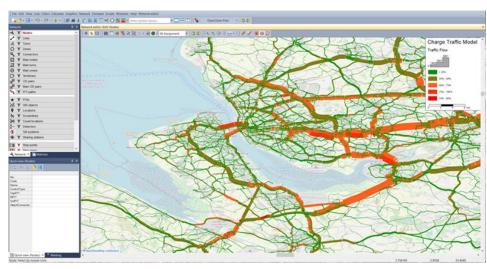




#### **Charging Demand Data in ConnectMore**

#### For every LSOA in ConnectMore:

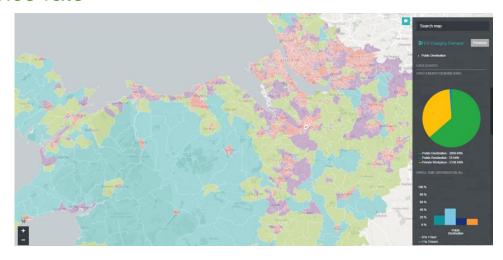
- Charging location data: Public destination, Public residential, private workplace
- Number of charging sessions
- **Energy demand**
- Dwell time
- Potential charger types
- Typical time of day patterns
- Number of EVs visiting an area



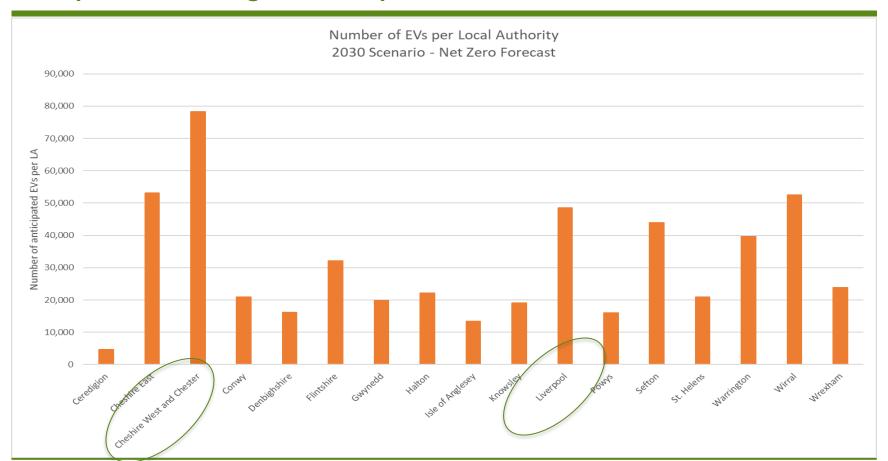
#### **Transport Model Insights**

Demand for public charging dependent on 4 main factors:

- Number of EVs visiting location
- Distance travelled to site
- Number of EVs without home charging
- Utilisation rate or Level of Service rate

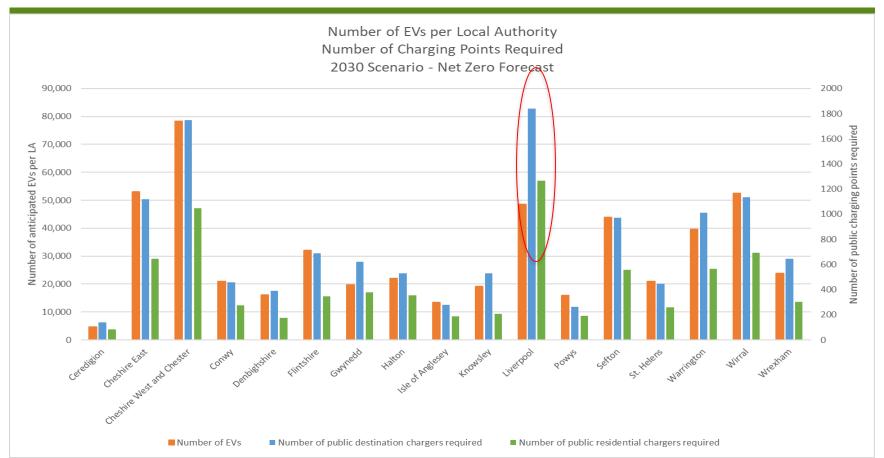


#### **Transport Model Insights – EV Uptake**





#### **Transport Model Insights – Requirement for Public Charging**





# Ana Duran

Senior Consultant, EA Technology

#### **Agenda**

- Update since we last met
- Roadmap where are we?
  - Completed what have we done so far?
  - In progress what is coming soon?
  - Next developments
- ConnectMore Demo



#### Update since we last met

- Last presentation LCCC on 10<sup>th</sup> March 2021
  - Explained what ConnectMore is
  - Presented a video on the development carried out to that date

Developments since then:



Meshed networks



Download CSV file (LSOAs)



Mobile/Tablet user friendly



En-route charging location type

#### Roadmap - Where are we?







LV network capacity heatmap

Transport heatmap

HV Capacity heatmap

En-route charging location (5%)

LV cost estimator (unconstrained LV cost estimator (constrained)

HV cost estimator (constrained)

# ConnectMore

**BETA Demonstration** 

# **Question Break 1**

Transport Model & ConnectMore

# Smart Charging Connections

# What is a Smart Charging Connection?

Flexible Connections designed specifically for public chargepoints. They utilise the intelligence of modern 'Smart Chargers' to facilitate greater access to network capacity, but require chargepoint curtailment if the network becomes constrained

#### The Role of Smart Charging Connections:

- Enable DNOs to offer an alternative to a reinforcement led connection
- Applicable as either an enduring or temporary solution ahead of reinforcement
- Maximise the capacity of new and existing network that can be utilised by chargepoints
- ▶ Range and versatility should ensure there is a suitable solution for most locations
- ▶ They do not preclude participation with the Flexibility Services Market

# **Smart Charging Connections being explored**

**Customer Led Smart Charging Connections** 

**DNO Led Smart Charging Connections** 

## Time Constrained Connection Schemes

 Smart Chargepoints programmed by customer to constrain load to a set level at a set time/duration to avoid peak load times on network

## Customer Load Management Schemes

 Smart Chargepoints are programmed by customer to ensure their collective demand does not exceed declared supply capacity of the connection

## Locally Managed Constraint Schemes

- A single network constraint location is monitered by the DNO
- A local controller calculates and communicates the available capacity to the customer chargepoints which undertake any necessary constraint

## Centrally Managed Constraint Schemes

- Multiple network constraint locations are monitored by the DNO
- A central platform coordinates the measurements, calculates and communicates the available capacity to the customer chargepoints

Low Complexity High Complexity

# **Smart Charging Connections Animations**

www.chargeproject.co.uk

# Question Break 2

**Smart Charging Connections** 

## Heat Up & ADMD Calculator

Jack Haynes - SPEN LCT Business Lead













# **Heat Up**





**Heat Up** 



► Project Press Releases





- Project delivered
- Dissemination activities now taking place
- Outputs being integrated into BaU activities
- Version 1.1 being developed

## **ADMD Calculator**



#### ADMD CALCULATOR - LCT READY HOUSING DEVELOPMENTS



This calculator has been collaboratively designed by SPEN & SSEN to help our customers better estimate the required loads from housing developments, both new and existing, in terms of After Diversity Maximum Demand (ADMD).

One of the key benefits of the tool is allowing customers to incorporate the effects of major LCTs from the "home of the future". These being Electric Vehicle (EV) chargers and low carbon forms of heating.

This ADMD figure drives the amount of capacity required and should make the quotation process for required works easier and more accurate.

Version 1 of the tool is for developments of 20 houses or more where the feeder will be sufficiently diverse. It is our intention to add functionality for less than 20 customers in future as well as incorporating other technologies.

The tool has been designed using a diverse evidence portfolio of live trial projects, academic research, technical datasheets from LCT manufacturers and monitoring data, amongst others.





- Tool launched on website
- Publicly available for IDNO, housing developers and other customers to use
- Jointly designed by SSEN and SPEN to enable consistent front
- Version 2 being developed for <20 houses</li>

## **SPEN ICE Commitments**

- Rachel Shorney
- SPM Stakeholder Manager

- Stuart Walker
- ►SPD Customer Engagement Manager

## **SPEN ICE Plan 2021/2022**

We are proud to publish our 2021/2022 ICE Plan to highlight the work we will be completing over the next 12 months:

www.spenergynetworks.co.uk/pages/incentive\_on\_connections\_engagement\_ice\_submission.aspx

## Key topic areas include:

- 1. Policy Guidance
- 2. Communication
- 3. Customer Contact
- 4. ICP/IDNO Interface
- 5. Design Support
- 6. Land Rights
- 7. Project Management
- 8. Partnerships
- 9. Flexible Tenders
- 10. Project CHARGE

## Also includes areas on:

- SPEN DSO Strategy & Flexibility
- Queue Management
- Connection Offer Expenses
- SPEN Energy Data Hub
- SPEN Connections Engagement
- Areas of Responsibility & Key Contacts

# SPEN Energy Data Hub – pages 8 and 9

## Helping our Customers prepare for Net Zero

SP Energy Networks are proud to launch the Energy Data Hub, which has been created to house all the data that we currently share to help our customers understand more detail about how our network operates.

This can be found on our website at: spenergynetworks.co.uk/energy\_data\_hub

The purpose of having an open data platform is to share data to open up opportunities for future development including new connections to our network, innovation, optimisation and

This may be of interest to a number of parties: customers who may want to locate EV charging points, flexibility providers who may be interested. in local capacity and potential for development, and anyone interested in SP Energy Networks' long-term. development statement and data-criented strategies.



#### Mapping Data

Access to our SPEN DG Heat Maps, Utility Map Viewer. and Flexibility Requirements can be found at: spenergynetworks.co.uk/mapping data

#### SPEN Distributed Generation Heat Maps

If you are thinking about initialing a new generator to export electricity onto the SPEN divorbation network, it will need to be connected to our network either through your existing supply or through a new electricity connection.

We have a series of heatmaps available on our website that will give you an indication of the network's capability and a better understanding of potential opportunities to connect your generator to the electricity network.

Our SPEN DG Heat Maps can be found at: spenings retworks coulc/hearmaps

#### SPEN Utility Map Viewer

We provide free online access to our network records information. on our Geographical Information System (GS), though our Utility Map Viewer (UMV) system.

This access is available to companies, local authorities, councils and similar organisations through a web portal on an asrequested basis and can be found at spenergymmetrics.co.uk/unlity\_map\_viewer

We can also provide 'kmu' files of our network records Information that costomers can load onto their own Geographical Information System.

Please email: gettingconnected.pdd/migromergyvetwork.co.sk. if you would like access to these 'kma' files.

#### SPEN Flexibility Requirements

To meet our evolving customer needs, we are developing smarter, more flexible network solutions to help mitigate the need for traditional reinforcement and reduce costs for

We recognise that resources connected to our networks could provide services to assist in key areas that have specific challenges during periods of network constraint.

So, we are exploring markets for flexibility with new and existing customers who are able and willing to cortrol how much they generate or who can control their demand.

Customers can find more information relating to the procurement of Flexibility Services, including our tenders, our current methodologies to wlect locations and how we value them, plus our contractual documentation on the following link: spensory networks, could, the distry

#### Strategic Documentation

Access to our Long Term Development Statement and Access to our Embedded Capacity Register and Distribution Future Energy Scenarios can be found at: Transformer Loadines Register can be found at: speneraynetworks.co.uk.Atrategic documentation

#### SPEN Long Term Development Statement

This helps existing and future users of our network identify and assess opportunities for making new or additional use of our distribution systems.

We have provided an overview of the dealers and operation of the network for both of our licence areas, SP Distribution and SP

Access to the SPEN Long Term Development Statements requires customers to register for the information in order to ensure our customers are viewing the most up to date vension of the

We have also provided summary statements for both our

Access to the full replication form and/or to download the summary statements, please use the following link on the SPEN.

spenergynetworks.co.uk/ETDS

#### Distribution Future Energy Scenarios

The energy landscape is changing fast as the way our customers. and communities generate, consume, and interact with energy evolves. Our role is to plan our distribution networks to facilitate their decarbonisation objectives and choices, and to enable their can be found at: purryly to Net Zero.

To achieve this, we need to forecast and understand our customers' changing electricity requirements - this is the purpose of our Distribution Future Energy Scenarios (DEES)

Diven the uncertainty and ever-changing policy landscape in which we operate: we have created forecasts for four scenarios. which reflect differing levels of consumer ambition, government/ policy support, economic growth and technology development.

Pollowing the publication of our DFES forecasts in june 2020, we empaged with a wide range of our stakeholders. We are grateful for the feedback received and look forward to continuing to engage with you and hear your invigits. Such feedback is vital to envuring that our forecasts reflect the plans and ambitions of the local communities we serve.

Dur December 2020 updates describe how electricity generation and demand may evolve in our SP Distribution and SP Manweb regions over the next 30 years.

The SPEN Distribution Future Energy Scenarios for both our SPO and SPM licence areas can be found at: spannergynetworks.co.uk/dfws

#### Asset Data

spenergynetworks.co.uk/asset\_data

#### SPEN Embedded Capacity Register

SPEN Embedded Capacity Register (formerly the System Wide Resource Registers. This register has been developed to provide better information to electricity reviewsk stakeholders on connected resources and network services.

The register implements an industry armed format which has been developed through the Energy Networks Association Open Networks project and has been adopted by all Distribution Network Operators (DNOs), It provides information on exercision and storage revources (aTMW) that are connected, or accepted to connect, to SP Energy Network's distribution network and is updated on the 10th working day of each month.

SPEN Embedded Capacity Register can be found on the SPEN. website using the following link:

#### SPEN Transformer Loadings Register

To facilitate the self-determination of PODs or for customers to: simply complete their own optionsering analysis prior to formal. application, SP Energy Networks has made the information on transformer loading available for our customers and

The transformer loadings for both our SPD and SPM licence areas spenings retworks, could/transformer blackrips.



# SPEN Engagement Detail – pages 12 and 13

## Our Connections Engagement During 2021/22

We recognise that the current restrictions and social distancing requirements nocessary in response to the origining COVID-19 pundemic require us to alter how we continue to engage successfully with our statutholders.

We have already hosted our 2000/21 engagements virtually, and we will continue out emportant engagement activities in this formet for the formeable future. Our statesholders continue to provide positive feedback on the externi and range of our engagements, and we are disclosed to delivering effective, worthwhile engagement for the benefit of our statesholders.

We are provide, and are always look depth of engagement we provide, and are always loven to fear our stakeholders views on how we can improve the engagement we offer.

Please contact us at growing connectivity delevic quintegy retrieves usual if you have any suggestions on how we can improve the employment we currently provide.

"As the UK transitions to a post COVID new way of working, we will adapt our engagement accordingly, and reintroduce face to face meetings and conferences as and when the government guidelines allow"

### Dates for the diary in 2021/22:

CE Engagement Comb. -

25/05/0021 SP Energy Networks Flexibility

Forum (0x/06/2001)

SPEN Preparing for Net Zero Conference

16/06/2021 SPEN Connections Stakeholder Panel

OIL-OIL/2021

SPDN Preparing for Net Zero Conference

15/09/2021 SPEN Connections Statisholder Panel 01/12/2021

SPIDN Preparing for Net Zero Conference

08/12/2021 SPEN Connections Statesholder Panel

ON/08/2022 SPEN Preparing for Net Zero Conference

TRC SPIN Connections Stakeholder Panel

#### Online Sessions

We are committed to helping our stakeholders and customers understand new policies and procedures as they arise.

We will continue to offer on the sensions to engage with statisholders and provide updates on specific projects when appropriate.

Please contact us and suggest topics you would like to understand: more about if you feel there are further subjects you would like us to cover in our priline sessions.

Please contact us on peringuintest technolists (i) speringuintest modis usuali.



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#### Monthly Newsletters

Following feedback from staleholders we have decided to provide regular updates on the key topics that are important to our staleholders.

We have nessed the format of our monthly nesseletter, which now gives a regular update on the SP Energy Netnorks Drive to Decembers update on the work we are doing on the work we are doing on the

following topics:

Fit Heat, DSO/Flandsky Innovation Projects, Policy Updates, Continuetty Recognition

Please let us know if you would like a monthly update on any other topics.

Please contact us on prime contact us on sprime contact us us us sprime contact us us us.

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#### Would you like to have your say?

Please help us to engage with you - Register as a Stakeholder and get involved

In response to positive freeback from customers and staleholders, we continue to deliver a wide range of activities and engagements to help them lake with us using their preferred contributional to otherwise.

This has led to an increasing provision of information published on our website and at our ergagement events, to help our contineous and stakeholders retirect with us or the most effective and efficient manuar for their own individual resurts.

We have also increased the amount of information we provide for our registered stakeholders via ernal communication as many of them find this an efficient way for us to keep them reformed.

We value the foodback we receive on how we can further improve our service and those interested in providing their views can register as a statesticidor using the link below. Register as a stakeholder:

Based on what you tell us you are trismested in when you regular as a stateholder - we will insite you to a range of engagement opportunities such as workshops, conferences, meetings and consultations.

We will continue to shape our engagement to our stakeholder regulements and we would two bolencourage all stakeholders to provide updates on the engagement we provide to ensure we fully provide any improvements recoveragy.

#### Open Door Policy

Due to the ongoing COVID-19 pandemic, we will be continuing our Open Door Policy via telephone or using MS Teams or Zoom.

We are keen to onspage with any stakeholder and customer in any way they choose despite the lack of face to face mootings at present.

Please continue to contact our teams in both licence areas using the Areas of Responsibility information at the back of his document, or the Contact Us page of our website, which can be found at:

(percentages or old

#### Email Communications W

We continue to look for new ways to communicate with our statementers, and we have increased our email communications to our registered scalesholders during the ongoing COVID-19 pandemic.

Siakeholders have told us that this increased communication has been appreciated, and we plan to deliver further communications in this manner.

Please register as a stateholder with us if you would like to neave ongoing communications and updates in this format.

Register as a stalkeholder: speriorgy/settem/Ex.CL.uA/register

Please register as a stokeholder with 3P Energy Networks so that we can keep you informed on all the improvements we are making.

#### Website

We have recently updated our SP Energy Networks website to bring the work we do for our major connection customers into a more protresent position on the Cetting Connected part of our website.

We plan to make further enhancements to our website over the next it months and would welcome foodback to help us shape a platform that beneficial to all customers and statemockers.

If you would like to make suggestions for any further improvements you feel would prove beneficial.

Please contact us on prime construction of







# SPEN Contact Details – pages 44 and 45

#### SP Distribution Licence Area Areas of Responsibility & Key Contacts

Each of our six geographical districts across the SP Distribution licence area cover all connections activities at 33kV voltage level and below

#### Edinburgh & Borders

District General Manager – David Climie

David Climie ja penergynetworke, canal (97753 623951

Head of Planning & Design – Sean Gavaghan

Sean-Gavaghanii penerey greetworke, canal (9789 925327

Head of Delwery – Mark Everett

Mark Everetti Mark Everett

Mark Everetti Mark Sean – Mark Sean (9789 925327

Collen markanji penerey greetworke, canal (97753 624104

Head of Delwery – Collen Mark Sean (9753 624104)

Collen markanji penerey greetworke, canal (97753 625868)

#### Central & Fife

District General Manager – Brass Galbrathh Ross, Galbrathh jil spenney pnetworks, co.u.k. | 07753 6.22658 Head of Planning & Design – Craig Graham Craig Carbarniji spenergynetworks, co.u.k. | 07753 6.23669 Head of Delweyr – Denny Black oc.u.k. | 07753 6.24669 Head of Delweyr – Med McDonald Baniel, barlowiji spenergynetworks, co.u.k. | 07753 6.24163 Head of Delweyr – Med McDonald

Neil.mcdonaldii/spenergynetworks.co.uk | 07756 555453

#### Glasgow & Clyde North

District General Manager – Altstair Menuties Altstatz menuties (1975) 624146. Head of Planning & Design – Rachel Pitz Ryttis (spenneymeter) 6.0 cs (1972) 580788. Head of Delivery – Albert Santandres Awantandresign spenneymeters k.o.cuk (1970) 2511613. Head of Delivery – Ricky Knight. Sicky Knight (1970) 58079 67079 6

#### Ayrshire & Clyde South

District Central Manager - Angus Campbell
Angus Campbell (journer)greehooks.cu.sk. (07753 623778
Head of Planning & Design - Karl Wathon
Karl sushon(journer)greehooks.cu.sk. (07640 318029
Head of Otherer - Just Buses
Javanning homespreehooks.cu.sk. (07702 663981
Head of Otherer - Martin Maxwell
Martin manwellingementy enteroris.cu.sk. (07094 604927

#### Dumfries & Galloway

District Cenneal Manager - Alleen Rourkes
Alleen studies (pennengynetroschicus): [O'918 197915
Haad of Planning & Design - Kenny Blowle
Kenny Blowlei (ponnen gynetroschicus): [O'753 624570
Haad of Delivery - Meli Carurthers
Nei Carurthers (pennengynetroschicus): [O'753 624570
Haad of Delivery - Craig Cottril]
Costa (Carurthers): [O'792 113104

This Area of Responsibility List was created as a direct result of our stakeholders requesting information and access to our key contacts in our Districts and has been warmly welcomed.



#### Lanarkshire

District Cemeral Manager – Alistair Graham alistait grahamiji spenergynetworks.co.uk. 107753 624888 Head of Planning & Design – Dereik Jessamine Dereik Jessamineji spenergynetworks.co.uk. 107918 661496 Head of Delivery – Dereik Dammond Dereik Drummond jili spenergynetworks.co.uk. 107918 623790 Head of Delivery – Stephan Sichl Seaphen salchiji spenergynetworks.co.uk. 107834 575776

#### Other Contacts

#### EV Charging Team

Electric Vehicle Operations Senior Engineer – Ross Tierrey Rtierney@spenergyretworks.co.uk | 07710 917989

#### Land & Planning

Head of Land & Planning – Ross Baxter Ross Baxter(§) spenergy retworks co.uk | 07753 623724 Distribution Land & Planning Manager – Suzy Killin Skillin(§) spenergy networks.co.uk | 07548 707640

#### Stakeholder Engagement Team

Staleholder & Community (Ingagement Wanager-Bachel Shome) suchd shormsy) spineregynetrocks.co.usi. (1977-542388 Staleholder Engagement Manager-Stuart Walker Shaut Malker illyperentry enter rocks.co.usi. (19700 955147 Curdomer Engagement Manager-Louise Taylor Jouke July 1991 penentry enteroris.co.usi. (1975 543442 Curdomer Engagement Manager-Fay Morris Engagement Manager-Fay Morris Engagement Manager-Fay Morris Engagement Manager-Say Morris

#### SP Manweb Licence Area Areas of Responsibility & Key Contacts

Each of our five geographical districts across the SP Manweb licence area cover all connections activities at 33kV voltage level and below

#### North Wales

District Manager - Andy Churchman andychurchman@ippenergynetworks.co.uk | 07841 865085 Head of Planning & Design - Cary Barnes gur y.banne@ippenergynetworks.co.uk | 07755 624393 Head of Delivery Wales - Sean Kennedy isbenned@ippenergynetworks.co.uk | 07753 624400

#### Wirral

District Manager – Jonathan Hughes joruthur hughesiji persengynetworks.co.uk | 07753 624452 Head of Planning & Design – Ken Brasslegton ken.brasslegtoniji penengynetworks.co.uk | 07753 624053 Head of Delivery – John McWilliams john.mcwilliamsiji spenengynetworks.co.uk | 07753 624529

#### Dee Valley/ Mid Wales

District Manager – Sean Griffiths signifiths(i) spennery instructs.co.uk | 0.7592.774709 Head of Planning & Design – Cary Barres gary-barnes(i) spennery instructios.co.uk | 0.7753.624995 Head of Delivery Wales – Sean Kennedy skinmedy inspennery instructs.co.uk | 0.7753.624400

#### Merseyside

#### District Manager - Tom Walsh

bashhiji spenergynetworks.co.uk | 07753 624439 Head of Plarning & Design - Nell Woodcock nell woodcock jijspenergynetworks.co.uk | 07753 624072 Head of Delivery - Paul Thomas paul.fincmsjippen | 07500 228071

#### Mid Cheshire

#### District Manager - Jane Wilkie

june. vrilitini (i) spemeraynet vorris, co. uk. | 07702 152846 Head of Planning & Design - Ken Brassington Iuru-brassington (i) spemergynet vorris, co. uk. | 07753 624053 Head of Delivery - Stave Mutthias deven matthias(i) spemerynetworks.co. uk. | 07725 410097

### Other Engagement Contacts

#### 132kV System Design SP Manweb

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#### 132kV Business Design SP Manweb

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#### Land & Planning

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#### Stakeholder Engagement Team

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# **Customer Contact Focus Group**

We are aware that as the whole industry moves to net zero there will be more 'new / first time' customers who will want to make a connection to our network.

We will be initiating a Focus Group to help us fully understand all of our customer needs.

Initial introductory meeting arranged for:

- Wednesday 4<sup>th</sup> August 2021
  - 10:00 to 12:00

We propose the first session can be run as a 'Show and Tell' to give customers an overview of the improvements currently planned and take the opportunity to discuss other suggestions / requests.

Invites to all registered stakeholders and any customer who has applied for a connection in the last 12 months.

# **RAdAR Working Group**

We will be re-invigorating the previous working group to identify further improvements required to RAdAR.

## **Suggest Quarterly Sessions:**

- Wednesday 30<sup>th</sup> June 2021
- Wednesday 25<sup>th</sup> August 2021
- Wednesday 17<sup>th</sup> November 2021
- Wednesday 9<sup>th</sup> February 2022

We propose the first session can be run as a 'Show and Tell' to give ICP's the opportunity to explain the changes / alterations required.

Invites to all registered ICP's and IDNO's to ensure a full compliment of feedback is achieved.

## **Design Information Guidance Pack**

- Plan to publish a more detailed pack showing the information available as part of the newly published Energy Data Hub on pages 8 and 9 of 2021/2022 ICE Plan
- Keen to include further information our customers think would be useful if it is possible / deliverable
  - Please suggest additional information required



## **LCT Examples Information Pack**



- Plan to publish a more detailed pack showing further LCT examples following the information recently published
- Keen to include further information / LCT types and information that our customers need to understand
  - Please suggest additional information required
  - We will also be working alongside the Customer Contact Focus Group

# **Customer Journey for SPEN Earthing Policy**

We are developing in draft format and will be sharing with stakeholders at this forum in September 2021.

## **Project Management Guidance Pack and Timescales**

We are developing HV and EHV packs with all relevant standards and policies.

We also plan to publish a User Help Guide providing key tips for each of the policies and standard in 'lay person' terms, including pictorial evidence of do's and don'ts to help our customers understand the information provided.

# **Development of End to End Project Delivery Timescales Overview**

We plan to use the existing templates for the various connection types. We will review and update the timescales for all key project types.

## **Joint SSEN / SPEN Witness Testing Process**

SPEN, SSEN, Tesla and the Solar Energy Associations are working together to get a resolution to the current mandated witness / failsafe testing due to Neutral Fault Detection.

There will be a pilot process going live in next three weeks to test a Quality assured process which will significantly reduce the amount of testing.

## **Net Zero Forum**

The proposed Net Zero Knowledge Community Forum and subsequent Book of Knowledge will commence in June 2021.

This is being developed with a core team of University, Utility, Manufacturers, Suppliers, House Builders and Local Authorities - approx. 20 strong.

Their role will be to create the tone of knowledge, highest impact and highest priority first and agree the best practice approach and share case studies.

The outputs from this core forum will be cascaded at larger forums and events and through monthly newsletters, culminating in a Book of knowledge aimed at plugging the gap to achieve net zero in the wider community.

## Feedback and Q&A Session

- Rachel Shorney
- SPM Stakeholder Manager

- Stuart Walker
- ►SPD Customer Engagement Manager

# SPEN Preparing for Net Zero Conference Wednesday 9th June 2021



Thank you for your time today.

Your feedback has been useful and we will follow up and incorporate your comments when planning our next session.

## **Upcoming events for the calendar:**

- Connections Stakeholder Panel
  - Wednesday 16<sup>th</sup> June 10:00 to 12:00
- Customer Contact Focus Group
  - Wednesday 4<sup>th</sup> August 10:00 to 12:00
- iDentify Webinar
  - Wednesday 11<sup>th</sup> August 10:00 12:00
- Preparing for Net Zero Conference
  - Wednesday 8<sup>th</sup> September 2021